

MOROCCO



KNOW BEFORE YOU GO!

Communications

To call internationally from most mobile or smart phones simply dial the "+" sign (usually by holding down the "0"), followed by the country code, city code and local phone number. If your call does not go through when you dial the complete number, please ask for assistance from an information desk at the airport or rail station, or from your hotel's front desk.

Travel Documents

You have been given a travel booklet that contains your day by day itinerary and confirmation details for each of your purchased services. Some services may require a separate voucher or ticket that needs to be exchanged or redeemed for service. If required, this voucher/ticket has been included in your travel documents. The information in your travel documents is important as it includes details you will need throughout your trip, such as confirmation numbers, addresses, pick-up times, instructions and contact numbers for our local operators representing us at your destination.

Taxes

A city tax on hotel stays may be charged locally and is payable directly to the hotel at the time of check-out. These taxes vary by hotel category and city, and may change at any time based on local legislation.

Arrival Information

A welcome letter will be provided by Travel Link on arrival.



ELECTRICITY

220V/50Hz (European plug)



LANGUAGE

Arabic/French is widely spoken



TIME ZONE

5 hours ahead of US Eastern Time



CURRENCY

Moroccan Dirhams (MAD/Dhs)

Documentation

Passport is required. Visa is not required for stays of 3 months or less. Persons other than US citizens should check directly with the Moroccan Consulate. In addition, persons visiting Morocco must be able to show they have sufficient funds, roundtrip or onward ticket.

EMERGENCY & CONTACT INFORMATION

In case of Emergency | Problems with Services | Delayed Arrival

- Our local suppliers are pleased to act as your hosts and will do everything they can to ensure that your vacation goes smoothly.
- They are located in the same time zone as your itinerary and can provide immediate assistance if necessary.
- Please call them if a problem should arise and give them the opportunity to find a resolution during your stay.
- Please be sure to contact them immediately to re-confirm your arrival transfer if your flight or train will be delayed.

While in Morocco, if you have questions or need to make changes to your land arrangements, please phone the service provider on your specific voucher, or:

Travel Link:

Office hours: 8:00am – 7:00pm Monday-Friday,
9:00am – 1:00pm Saturday

Office phone numbers: +212 524 448 797 or +212 524 424 880

After hours emergency numbers: +212 661 918 995 or +212 661 070 275

Tipping Guide (suggested only)

Tipping is customary in Morocco but remains up to your discretion according to how well you have been served. Tipping is also customary for local guides, drivers, porters and other service providers. In restaurants and bars the tip is usually 10%.



U.S. Embassy

Km 5.7m Avenue Mohamed VI

Souissi, Rabat 10170, Morocco

Telephone: +212 537 637 200